

Massachusetts

Local market summary



We're bringing a better experience to you and your employees by delivering the tools and resources you need and providing local access to providers you trust.

Network solutions

Our network connects members with care that helps them achieve their health goals. Our strategy is caring, connected and convenient to meet the broad needs of our members. It includes both medical and non-medical care to maximize members' health and wellness. We encourage members to use doctors and hospitals recognized for quality and efficiency. With our wide range of connections, members can compare providers. This means they can make more thoughtful choices about their care. As a result, members can better manage their total medical costs and make the most of their health benefits. We have many network solutions to choose from. Your Aetna® representative can help you decide which is the best fit for your company.

Local insights

9,673

Primary care physicians*

42,996

Specialists*

10,554

Behavioral health

100

Hospitals*

40

Institutes of Excellence™/Institutes of Quality®

Top acute care participating hospitals **

- Massachusetts General Hospital
- Southcoast Health System (Charlton Memorial, St. Luke's Hospital of New Bedford & Tobey Hospital)
- Brigham and Women's Hospital
- Baystate Medical Center, Inc.
- Beth Israel Deaconess Medical Center
- UMass Memorial Medical Center, Inc.
- Boston Children's Hospital

*Enterprise Provider Data Base (EPDB). Information as of December 2021.

**Based on the total number of beds at a hospital as defined in the hospital's Center for Medicare & Medicaid Services (CMS) cost report.



CVS® HealthHUB™ locations

We're breaking the cycle of rising costs. Health care is now more connected and convenient, affordable and accessible, simple and seamless.

CVS Health® plans to have 967 total CVS HealthHUB locations operating by the end of 2022.

MinuteClinic®

Care that's convenient and reliable. MinuteClinic is a walk-in clinic inside select CVS Pharmacy® and Target stores.

59

locations in Massachusetts

CVS Pharmacy®

We're reinventing pharmacy to provide an accessible, supportive and personalized health care experience.

417

retail pharmacy locations in Massachusetts

COVID-19 testing and vaccinations

Our CVS Pharmacy and MinuteClinic locations are uniquely positioned. They bring safe and effective testing options closer to home and help increase access to testing options for even more individuals. We've established more than 4,800 test sites in 45 states and the District of Columbia. Nearly 1,000 of which provide rapid-result testing.

COVID-19 vaccine appointments are available at select CVS Pharmacy locations.

An integrated **Medical & Pharmacy** offering is the key to success

Integrated medical and pharmacy benefits share information real time. This means we can quickly identify patients who need support, especially those managing multiple chronic conditions.

Teladoc®*

Teladoc is a low cost, convenient and quality alternative for non-emergency medical care.

Care is available 24/7 by web, phone and the Teladoc mobile app.



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